

Overview & Outcomes for the Safety Net Medical Home Initiative

Recap

In May 2008 the Commonwealth Fund, Qualis Health and the MacColl Center for Health Care Innovation at the Group Health Research Institute supported a five-year initiative to help 65 primary care safety net clinics in five regions (Colorado, Idaho, Massachusetts, Oregon and Pittsburgh) dramatically improve quality, efficiency, and patient experience through the implementation of the patient-centered medical home (PCMH) Model of Care. Widely recognized as a landmark demonstration, the Safety Net Medical Home Initiative developed a roadmap proven to help others navigate PCMH transformation. The Initiative called for partnerships between safety net providers and community stakeholders to work together toward a new model of primary care delivery that is recognized and rewarded for its holistic approach to patient care.

By the end of the project, the majority of participants had made substantial progress. All 65 participating safety net clinics demonstrated some level of implementation for each of the key PCMH criteria. More than 80% of participating clinics earned PCMH status.

The Initiative developed a framework for PCMH transformation, the "Change Concepts for Practice Transformation," and published a library of resources and tools to help practices understand and implement the PCMH Model of Care. All materials produced by the Initiative are in the public domain. A special supplement to the journal Medical Care presents the progress and lessons learned from the SNMHI.

Key Resources

- Snapshot of initiative's achievements: <http://www.safetynetmedicalhome.org/sites/default/files/Recap-1013.pdf>
- Initiative website: <http://www.safetynetmedicalhome.org/>
- Free resources & tools: <http://www.safetynetmedicalhome.org/resources-tools>
- Special Medical Care supplement on lessons learned: <http://journals.lww.com/lww-medicalcare/toc/2014/11001>

More Information

Please contact TOP should you require more information about the Safety Net Medical Home Initiative.