

Updated: February 28, 2019

Practice Change, Education, Knowledge Translation and Decision Supports Summary

Purpose

The purpose of the Education, Knowledge Translation and Decision Supports Summary is to summarize the intended dissemination plans for the provincial tools, identifying opportunities for coordination with the zone. There are two subsections:

1. **PHC ORI Practice Change, Education, Knowledge Translation and Decision Supports** – Summarizes the provincial supports available and identifies opportunities for coordinated dissemination of the provincial tools and resources
2. **PHC ORI Zone Opioid Project Key Contacts** – main contact within each Zone PCN Committee Opioid Project Team for coordinated dissemination planning

PHC ORI Practice Change, Education, Knowledge Translation and Decision Support

Note: The **Opportunity for Coordination** column identifies opportunities for coordinated dissemination of the provincial supports with the zones.

Item	High Level Description	Organization	Opportunity for Coordination	Coordinated Dissemination Information and Contacts
Opioid Change Packages	The Opioid Change Package is a toolbox that helps practices implement clinical process changes to support care of patients on opioids. This includes high leverage changes, set of potentially better practices, quality improvement measures and tools for practice.	Alberta Medical Association	Opportunity for Coordination	<p>PCN Engagement</p> <ul style="list-style-type: none"> Engage PCNs to develop their local plans to support change package implementation at the practice level Presentation tools for zones to engage PCNs and PCNs to engage practices Supports in identifying and training local physician champions for change package implementation. <p>Contact: Contact AMA zone representative on the PCN Zone Committee</p> <p>Improvement Facilitator Training The opioid practice change provides an opportunity to train or hire PCN staff members to work on quality improvement and Patient’s Medical Home transformation.</p>

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				<p>Improvement Facilitator Training Dates currently scheduled:</p> <ul style="list-style-type: none"> • Calgary - March 7, 8, 21, 22 2019 • Edmonton - May 1, 2, 15, 16 2019 <p>Note: More dates will be added at a future date.</p> <p>http://www.topalbertadoctors.org/events/improvementfacilitatortraining/</p> <p>Contact: Emily Johnston Emily.Johnston@albertadoctors.org</p> <p>Opioid Change Package Dissemination The Opioid Change Package is focused on</p> <ol style="list-style-type: none"> 1. Improving the overall patient experience 2. Identifying patients on opioid within your panel 3. Support care management and prescribing 4. Coordinating care within and outside your Patient's Medical Home <p>Improvement Facilitators and Local Physician Champions will support member practices in practice change for their care for patients on opioids.</p> <p>Opioid Change Package Training (for Improvement Facilitators):</p> <ul style="list-style-type: none"> • Calgary - April 11 or 30, 2019 • Edmonton - April 24 or 25, 2019 • More dates to be added and training will continue until Spring 2020 <p>Opioid Change Package Training (for Physician Champions):</p> <ul style="list-style-type: none"> • Coming soon Summer/Fall 2019

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				Contact: Christal Lacombe Christal.Lacombe@albertadoctors.org Opioid Change Package Overall Inquiries Contact Information: Theresa Tang Theresa.Tang@albertadoctors.org
Harm Reduction Module for Primary Care	Suite of tools including an interactive training module, decision and knowledge translation supports specific to harm reduction in the primary health care context. A key component will be evidence-based approaches and practices to reduce the bias and stigma faced by patients, their families and other individuals with lived experience	Alberta Health Services, Primary Health Care	Opportunity for Coordination	Prototype Testing Prototype testing in each zone to be coordinated through the zone representative on the Harm Reduction Module for Primary Care Advisory Committee Contact: Dan Marchand Daniel.Marchand@albertahealthservices.ca 403-612-4793 Notes: <ul style="list-style-type: none"> Harm Reduction Modules for Primary Care will be available on the TOP and AHS websites for use by the zones Harm Reduction Module for Primary Care will be referenced in the Opioid Change Packages
PEER Simplified Guideline for OUD in Primary Care	The Simplified Guideline for OUD in Primary Care will provide practical recommendations for the management of OUD for primary care practitioners. All recommendations are intended to assist with, not dictate, decision making in conjunction with patients.	Alberta College of Family Physicians, PEER team	On Request (one per zone)	Guideline Summary Presentations Each Zone PCN Committee can request for the ACFP PEER team to deliver a guideline summary presentation. This would be a live presentation of the content from the guideline summary video. Contact: Betsy Thomas Betsy.Thomas@acfp.ca 780-492-5738

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				Notes: <ul style="list-style-type: none"> CMN OAT Sessions delivered in April 2019 will include this guideline summary presentation. Guideline knowledge translation and practice tools will be referenced in the Opioid Change Packages
PEER Simplified Guideline for Management of Chronic Pain in Primary Care	The Simplified Guideline for Management of Chronic Pain in Primary Care will provide practical recommendations for chronic pain management for primary care practitioners. All recommendations are intended to assist with, not dictate, decision making in conjunction with patients.	Alberta College of Family Physicians, PEER team	None	The Simplified Guideline for Management of Chronic Pain in Primary Care knowledge translation and practice tools will not be available until the end of the PHC ORI (March 2020), therefore, there will be no opportunity to coordinate for a guideline summary presentation within each zone. Notes: <ul style="list-style-type: none"> Guideline summary video will be available for use by the zones Guideline knowledge translation and practice tools will be referenced in the Opioid Change Packages
Comparing Treatment Options for Pain (C-TOP)	A website providing a calculator tool showing the potential benefits and possible harms associated with different treatments for neuropathic, osteoarthritis and back pain. Additionally, it highlights key things to consider when choosing treatment, including the most common side effects or cost.	Alberta College of Family Physicians, PEER team	None	Tool available through public website. No formal dissemination, http://pain-calculator.com/
Collaborative Mentorship Network (CMN) for Chronic Pain and Addiction	Collaborative Mentorship Networks (CMN) for Chronic Pain and Addiction provides an environment and infrastructure for family physicians to connect with colleagues who have experience or expertise treating patients with chronic pain and addictions in a trusted mentoring relationship.	Alberta College of Family Physicians	Opportunity for Coordination	Urgent Response, CMN Identifying and Treating Opioid Use Disorder in Primary Care Training Workshops There is an opportunity for each of the zones to coordinate with the CMN on the OAT sessions. Coordination would include identifying the appropriate day/time for delivery of the session(s) and promoting the sessions to the zone PCNs, family physicians and multidisciplinary team members. These sessions can assist the zone in meeting the targets A (increasing PCN prescribers educated on

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				<p>OAT) and B (increasing PCN prescribers of OAT) for the urgent response.</p> <p>Contact: Lisa Dayanandan mentorship@acfpc.ca 780-701-9718</p>

PHC ORI Zone Opioid Project Key Contacts

Following are the contacts for each zone:

- **North** – Ping Mason-Lai, pmasonlai@gmail.com
- **Edmonton** – Jennifer Kwan or Michael Melenberg, EZORI@ewpcn.com
- **Central** – Jodi Thesenvitz, Jodi.Thesenvitz@rdpcn.com
- **Calgary** - Bahigi Fyith, Bahigi.Fyith@albertahealthservices.ca
- **South** - Lisa Mclsaac, Lisa.Mclsaac@albertahealthservices.ca