

GROWING PRACTICE FACILITATION IN PRIMARY CARE

THE ART & THE SCIENCE

IMPROVES CLINICAL OUTCOMES

- Delivery of care
- Management of patients with chronic disease
- Patient outcomes and quality of life
- Preventative care

BETTER TEAM WORK

- Team capacity for change
- Team effectiveness and communication
- Team mental model shift

BENEFITS

40%
RETURN ON
INVESTMENT

2 HOSPITAL
VISITS

REDUCED PER YEAR (PER
PRACTICE) PAYS FOR
PRACTICE FACILITATION

3X

MORE LIKELY FOR
PHYSICIANS TO
IMPLEMENT EVIDENCE
BASED CHANGES

THERE IS STRONG EVIDENCE
THAT PRACTICE FACILITATION
IS THE LEVER FOR PATIENT
MEDICAL HOME
TRANSFORMATION

RECOMMENDATIONS

INVEST IN PRACTICE FACILITATORS TO:

- Grow QI capacity
- Sustain and spread gains
- Pursue Quadruple Aim

PRACTICE FACILITATORS:

- Allow time to achieve practice team buy in
- Customize the approach for teams
- Establish lasting relationships with practice teams

