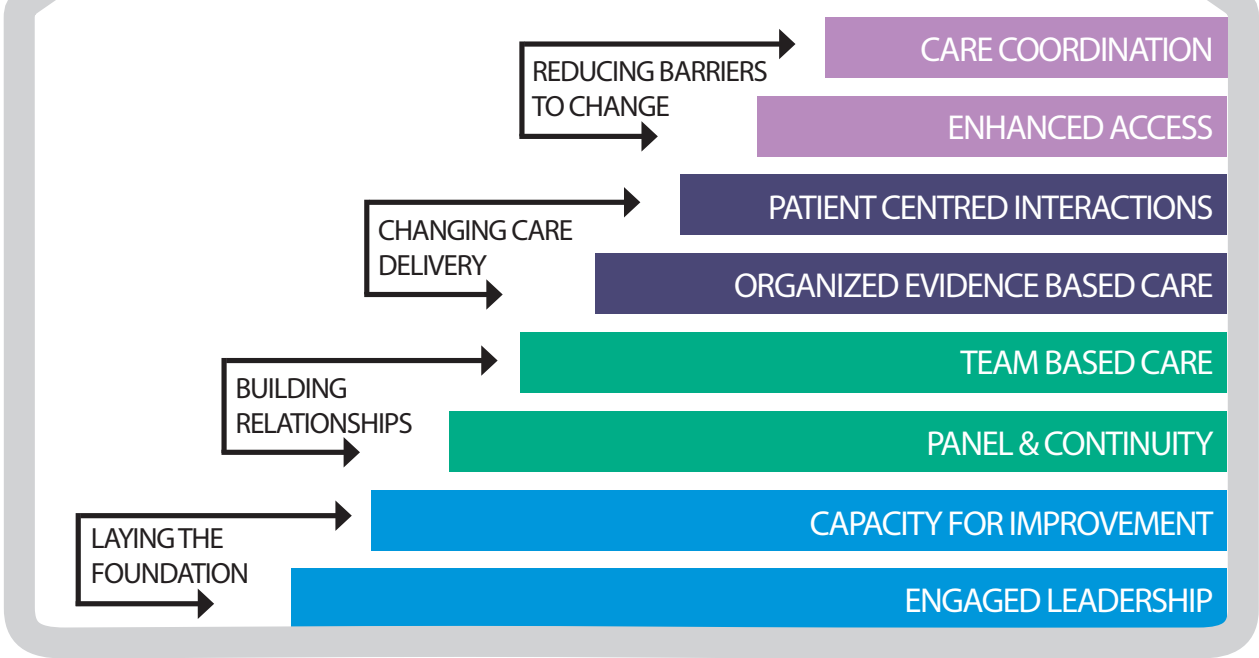


IMPLEMENTATION ELEMENTS for the PATIENT'S MEDICAL HOME

A practical, evidence based approach for clinic teams

CULTURE & SUSTAINABILITY

CULTURE & SUSTAINABILITY



PHASE 2
PMH ASSESSMENT

PHASE 1
PMH ASSESSMENT

- PCN SUPPORTS (CUSTOMIZED BY PCN)
- Clinical Services (e.g. CDM programs, referral coordination)
 - EMR/IT Supports
 - Evaluation
 - Governance & Business Planning
 - Quality Services (e.g. access to improvement facilitators, physician champions, improvement methods, tools and resources)

- SYSTEM LEVEL SUPPORTS
- Integrated information Systems
 - Provincial Support Programs
 - Supportive Payment Structures
 - Education and Workforce Development