

CFPC Medical Home Goals

There is a growing focus across Canada (CFPC) and internationally on strengthening the physician - patient relationship and the importance of the continuity of that relationship as it relates to quality of care. In September of 2011, the College of Family Physicians of Canada described their vision for the Patient's Medical Home. It is time to bring to physicians the structured supports and tools that best support the goals of quality care achieved through this model.

The vision is to see the levels of satisfaction and the health outcomes of Canada's population once again ranked among the world's best. *Patient's Medical Home by the College of Family Physicians of Canada in 2011.*

- Goal 1:** A Patient's Medical Home will be patient centred.
- Goal 2:** A Patient's Medical Home will ensure that every patient has a personal family physician who will be the most responsible provider (MRP) of his or her medical care.
- Goal 3:** A Patient's Medical Home will offer its patients a broad scope of services carried out by teams or networks of providers, including each patient's personal family physician working together with peer physicians, nurses, and others.
- Goal 4:** A Patient's Medical Home will ensure i) timely access to appointments in the practice and ii) advocacy for and coordination of timely appointments with other health and medical services needed outside the practice.
- Goal 5:** A Patient's Medical Home will provide each of its patients with a comprehensive scope of family practice services that also meets population and public health needs.
- Goal 6:** A Patient's Medical Home will provide continuity of care, relationships, and information for its patients.
- Goal 7:** A Patient's Medical Home will maintain electronic medical records (EMRs) for its patients.
- Goal 8:** Patients' Medical Homes will serve as ideal sites for training medical students, family medicine residents, and those in other health professions, as well as for carrying out family practice and primary care research.
- Goal 9:** A Patient's Medical Home will carry out ongoing evaluation of the effectiveness of its services as part of its commitment to continuous quality improvement (CQI).
- Goal 10:** Patients' Medical Homes will be strongly supported i) internally, through governance and management structures defined by each practice and ii) externally by all stakeholders, including governments, the public, and other medical and health professions and their organizations across Canada.

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